

Alina Lodge Notifies Clients of Data Security Breach

Little Hill Foundation for the Rehabilitation of Alcoholics, Inc. d/b/a Alina Lodge (“Alina Lodge”) has become aware of an incident that may have exposed some client data, including names, addresses, phone numbers, dates of birth, admission/discharge dates, and other limited treatment information. The potentially affected data does not include medical information or notes from any therapy sessions. It also does not include Social Security numbers or credit card information. Alina Lodge takes clients’ privacy very seriously and has taken steps to notify any clients who may have been affected by this incident. Alina Lodge sincerely regrets any inconvenience that this incident may cause and remains dedicated to protecting clients’ personal information.

What Happened: On October 15, 2020, Alina Lodge received a notification letter from Blackbaud regarding a cybersecurity incident resulting in the compromise of certain data stored by Blackbaud on its computer systems. Upon learning about the incident, Alina Lodge immediately started an investigation to determine the nature and scope of data potentially involved in the Blackbaud incident. Blackbaud confirmed on multiple occasions during our investigation that our data was encrypted, and therefore not viewable. On April 19, 2021, Blackbaud confirmed to Alina Lodge, for the first time, that Alina Lodge’s client information could have been exposed. No Social Security numbers or credit card data were exposed to any unauthorized parties as a result of this incident.

What Information Was Involved: Personal data including your name, address, phone number, date of birth, admission/discharge date, and other limited treatment information, including diagnoses or recovery status, may have been viewed by an unauthorized individual. At this time, based on the information that Alina Lodge has received from Blackbaud, Alina Lodge has no reason to believe that any personal information of members of the Alina Lodge community has been misused as a result of this incident. As confirmed by Blackbaud, no Social Security numbers or credit card data were exposed to any unauthorized parties as a result of this incident.

The information that may have been viewed by an unauthorized individual was contained in records affiliated with our philanthropic department, with data that was stored specifically for donor purposes. Like other nonprofits, we store this data to allow us to cultivate potential gifts to support our mission. While some personal data was contained in these records, no data from our medical/clinical records was stored in Blackbaud at any time.

What We Are Doing and What You Can Do: As a safeguard, upon discovery of this incident, Alina Lodge has arranged for its clients to enroll in an online credit monitoring service (myTrueIdentity) provided by TransUnion Interactive, a subsidiary of TransUnion,® one of the three nationwide credit reporting companies. This service includes: one/two year of unlimited access to TransUnion credit report and credit score; daily credit monitoring services to notify if there are any critical changes to the credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more; and access to an identity restoration program that provides assistance in the event that an identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible (policy limitations and exclusions may apply).

More Information: Alina Lodge sincerely regrets any inconvenience that this incident may cause to its clients and remains dedicated to protecting their information. If you are a client and have any questions or concerns about this incident, please contact 855-866-8964 between 9:00 a.m. and 9:00 p.m. Eastern Standard Time, Monday through Friday, for more information.

Media Contact:

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Executive Director
Tel: (908) 362-6114

Additional Important Information

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, New York, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General Consumer Protection Division 200, St. Paul Place Baltimore, MD 21202 1-888-743-0023

www.oag.state.md.us

Rhode Island Office of the Attorney General Consumer Protection 150 South Main Street, Providence RI 02903 1-401-274-4400

www.riag.ri.gov

North Carolina Office of the Attorney General Consumer Protection Division, 9001 Mail Service Center Raleigh, NC 27699-9001 1-877-566-

7226 www.ncdoj.com

Federal Trade Commission Consumer Response Center, 600 Pennsylvania Ave, NW Washington, D.C. 20580 1-877-IDTHEFT (438-4338)

www.ftc.gov/idtheft

New York Office of Attorney General Consumer Frauds & Protection, The Capitol Albany, NY 12224 1-800-771-7755

<https://ag.ny.gov/consumer-frauds/identity-theft>

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf); TransUnion (<https://www.transunion.com/fraud-alerts>); or Experian (<https://www.experian.com/fraud/center.html>). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

<https://www.equifax.com/personal/credit-report-services/credit-freeze/>

800-525-6285

More information can also be obtained by contacting the Federal Trade Commission listed above.

Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

www.experian.com/freeze

888-397-3742

TransUnion (FVAD)

P.O. Box 2000

Chester, PA 19022

freeze.transunion.com

800-680-7289